Wireless Network Service
Wi-Fi Made Simple & Secure for your Employees & Guests

What is it?
Wireless Network Service is a statewide service that offers mobility and productivity via one secure, centrally managed, and supported common infrastructure.

Which networks are included?
WaTech's wireless service includes the following networks:

Wireless Networks/SSIDs	Users	Access to	Authentication
<Local Agency Name>	Employees	Agency resources	Joined to Active Directory & User Certificate
Roaming	Employees	Your agency resources while visiting another agency	Joined to Active Directory & User Certificate
Sponsored Guest	Guests	Internet	Assigned Username & Password
Guest	Guests	Internet	Pre-Shared Key

What is the cost?
The monthly rate is $50 per access point. The rate includes the access points, enterprise infrastructure, service and support. There are one-time costs for wireless site survey services to design and validate the wireless network. Costs vary depending on size and complexity of the site.

Some wireless deployments may require non-standard hardware, such as custom mounting brackets or power injectors (if a PoE+ switch is not available). Customers are also responsible for all wiring and installation of the access points.

What are the basic requirements?
The first step to becoming a wireless customer is to confirm that the basic requirements are met. They include:

Basic Requirements for Wireless Service	Local Agency	Roaming	Guests
Connectivity to the State Government Network (SGN)	Required	Required	Required
Member of the Enterprise Active Directory Fores (Agency VRF)	Required	Required	-
Connectivity to the MPLS Wide Area Network (Agency VRF)	Required	Required	-

Features
- Automated Self-Provisioning
- No up-front or recurring equipment costs
- Easy-to-acquire subscription pricing
- Full integration to state government networks
- Full compliance with state security standards and policies
- Easy, secure roaming to your agency's network resources
- Professional network design
- Highly reliable state-of-the-art equipment
- Local agency control and administration
- A consistent mobile experience
- Expert-level centralized support

Benefits
- Complies with Office of the Chief Information Officer Security Standards
- Removes Security Design Review step for agencies considering wireless solutions
- Low overhead
- Powerful roaming network
- Greater mobility within the office and statewide
- Dedicated customer service team

What results can my agency expect?

Let's start with low overhead of $50 per AP. Then, there's greater mobility within the office and statewide – the roaming network is the most powerful, because access is the same as if you were sitting at your desk no matter which agency you are visiting (so long as they are a member of our service).

Another benefit of WaTech Wi-Fi is controlled guest access. To provide guests with internet access, some agencies set up LAN connections, Active Directory accounts, perform background checks, configure routing to partner agencies, etc. Wireless removes those steps.

To top it off, we offer great customer service and a dedicated team to support implementation from interest, design, installation, turn-up, and on-going support.

How do I get started?

It's easy. After verifying that you meet the basic requirements, simply schedule an overview by emailing support@WaTech.wa.gov, then apply at:

https://watech.wa.gov/solutions/it-services/Wireless-Service

Upon receipt, one of our Support Center representatives will contact you!

Find out more

For more information on WaTech's products and services, check out our Service Catalog at:

http://watech.wa.gov/solutions/it-services

WaTech Support Center

855.WaTech1 or (360) 586-1000

Press **1** for Secure Access Washington (SAW)
Press **2** for WebEx or Conference Bridge
Press **3** for Applications and Desktop Support
Press **0** for All Other Requests

Support@WaTech.wa.gov