

EXECUTIVE TEAM LEADERSHIP VALUES

Don't underestimate the importance of your leadership and influence. Be an example for your staff and represent the values of your organization.

Be bold and courageous. Leadership is about stepping forward into the arena, not sitting on the sidelines pointing out the shortcomings and errors of other leaders.

Set an inspiring vision and strategy. Organizations need and want a vision and strategy they can point to. Always bring perspective and hope.

Serve the organization. It's not all about you. Do not expect the organization to serve you.

Practice self-awareness. Figure out the type of leader you are today and the leader you want to be. Strive to be your authentic self and not someone else.

Leave a legacy. Commit yourself to leave the organization in a better place than you found it.

Invest and care for staff. Devote time to develop and care for those you are leading.

Respect others. Give people respect, independent of their position and level in the organization, and recognize them for their good work.

Follow through on commitments and obligations. Do what you say you are going to do to build trust with staff, peers, customers, and stakeholders.

Pursue excellence. Don't settle or become stale in your approach to improving your skills. Look to go to the next level in all areas that you are responsible for and demonstrate a positive outlook for the future.

Walk the talk. Your actions, words, and behaviors should model what you expect of others and the values of your organization. Be accountable and responsible and do not blame others when issues arise.

Take strategic risks. Don't accept the way things have always been done. Look for new ways to think, do and act.

Support and encourage colleagues and staff. Make those around you successful by giving your time, talent, and knowledge. Embrace diversity of thought and individual styles. Be open to a dialogue about workload and prioritization of tasks.

Embrace and follow established processes, methodologies, and disciplines. Strive to be a high performing individual, team and organization that serves their customers with a foundation of established industry best practices, standards, architectures, and processes that we all help to shape, own, and embrace.

Listen and continually learn. Be committed to personal and professional growth. Training classes and conferences are not the only method to learning. Watch and learn from others – seek a mentor.

Develop a strategic mindset. Without vision, strategy, roadmaps, and innovation, services will become stale and unable to meet customer expectations. We must always be looking at what's next and to the future.

Show-up, follow-up, and make a difference. Show up to meetings and other events that are important, demonstrating to colleagues and customers that they are important and worth your time. Timely follow-up will build trust with others. Make a positive difference with every interaction and task that you perform.

Make progress every day. Even small steps toward a goal is better than no progress at all. Put time into developing a plan and "chunk-up and iterate the work" and you will find that you reach your goals and complete your tasks.

Lead with confidence and composure. Address issues as they arise and resolve them quickly. Demonstrate a confidence in your team and your colleagues.